



Standard Marine Outfitters

RETURN POLICY

Items may be returned, provided with the original purchase receipt, within 30 days of the original purchase date. Please allow up to 14 days for a refund to be posted to your credit/debit card account from the date a refund is processed.

Items returned without providing the original purchase receipt can only be refunded via store credit or gift card. Cash, credit, debit, or personal check purchases will be refunded according to the means of purchase. If purchase was made by credit/debit, the purchaser must provide the same card that was used for the original purchase. Purchases made by personal check will be limited to a \$250 amount. Purchases made by personal check cannot be returned before a 14-day check clearance period. Personal checks that are returned will be subject to a \$40.00 fee that the customer will be responsible for. Items purchased via gift card can only be returned for store credit. For original purchases over \$100 made by cash or check, you may elect to receive a refund by either a Standard Marine Outfitters company check (Mon-Fri) or gift card.

Items returned must be in “Restock Condition” or a restocking fee of up to 15% of the original price of said purchased item will be applied to your refund. This includes; providing all items in original packaging with manuals, booklets, and paper work, no open or damaged packaging, no grease, solvents, or paint stains on product or packaging. Clothing has not been damaged and tags have not been removed, no seals have been broken and no portion of product has been used, no part of the product has been tampered with, compromised, or altered.

Items that are defective may be exchanged for the same model and style, provided with the original receipt, within 30 days.

No return on items with expiration dates that have expired such as flares, charts, annual publications; items registered to the user such as boats, motors, EPIRBs, PLBs, SPOT, Class B AIS, life rafts. Customized items such as fuel, sanitation, bilge, and water hose, electrical wire, rigging, boat covers; computer software, electronics charts, and carry-on air conditioners.

All sales are final on items that are marked for clearance, final clearance, or as-is.

All sales are final on tobacco, alcohol, food, soft drink, and perishable items.